



# WE'RE OPEN



Dear Guest,

Welcome back to Lerruat Log Resort! We are sure you are wondering if it is safe to travel. Yes it is. Take a break from the confines of your homes and escape to a safe and serene getaway.

### Why should you feel safe at Lerruat Log Resort?

In line with our current health and safety policy, we have implemented our new improved hygiene policy dubbed SAFE AND SERENE in line with the current MOH and WHO guidelines in the fight and prevention of COVID 19. We have implemented processes focused on enhanced sanitation, disinfection and deep cleaning practices as well as increase in our disinfection/ sanitation frequency.

To maintain confidence of both our guests and employees, we shall ensure personal safety which is extremely critical and our priority.

1. We shall have physical checks for guests including temperature checks. This shall be implemented from the point of entry and at the check-in point. We shall also be requesting our guests to pass through our sanitizing booth with their luggage. Temperature checks will be done on a daily basis by our hostess for stay-on guests.
2. All through the hotel especially in the common area, we shall have health and hygiene reminders. Guests will be required as recommended by the MOH to wear masks at all times within common areas such as the restaurants, reception area and outdoor grounds. Sanitizing gel is provided at all entry points of common areas.
3. Enhanced sanitation will be done in our rooms paying special attention to the high-touch items. Housekeeping offerings will be modified for stay-on guests, including the elimination of a full cleaning service unless specifically requested by the guest. Sanitizing gel dispensers are installed in all rooms.
4. In line with the social distancing guidelines, the restaurant setup shall space the tables 6ft apart. Food shall be plated in the kitchen and served to the guests on the table. The guest also has the option of room service. An information briefing will be given to all our guests on check-in and an information letter will be placed in the room for more information.

We are excited to welcome you back and we hope you shall enjoy a safe and serene environment.

Yours Sincerely,

**LERRUAT LOG RESORT**



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